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#### Home > Terms and Conditions

# **Terms and Conditions**

Please, read carefully the following Terms and Conditions. Your membership implies that you have already read and accepted these Terms and Conditions.

#### License

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The client can request cancellation of any of his products & services directly from the Client Area. The user is provided two choices for the cancellation, either immediately, without refund as it is mentioned in **Refund Policy**, or at the End of the Current Billing Cycle.

# **Product Updates**

Our product is designed for the latest version of Joomla and SugarCRM, but we cannot guarantee you that the product will run with future versions of Joomla or SugarCRM.

All updates are free to all valid subscribers.

During the subscription period, we do not guarantee any new updates nor do we provide any deadlines or development paths for updates unless otherwise stated.

However, we commit ourselves in providing you a good service.

### Warranty

Our product does not warranty or guarantee in any manner. We cannot guarantee you that they will function with all the extensions or templates as currently there is no certification process for such extensions or templates. We take no responsibility for any difficulties or problems that may arise from the installation and/or use of this product on your server. We will do our best to ensure that our product is up-to-date and functional. Browser compatibility should be tested on the demo prior to subscription. Please ensure that the browsers you use will work with the product, as we cannot guarantee the proper functioning of the product with all browser combination.

# Support

We provide the support only by our Help Desk System. However, we do not provide support via email. If a product does not work on your website, we will help you to find the solution as soon as possible. Our support does not provide help to customize our product. Our product is provided "as is", with no implied meaning that it will function exactly the way you wish or with all extensions. Moreover, we offer no support for installation, administration, server configuration or hosting.

Our support team is available from Monday to Friday, 9AM to 4PM (GMT) through a Help Desk.

# Responsibility

We do not take any responsibility for failed backup, restores or generated backups! You are responsible for your own systems.

## Terms and Conditions

Our Company reserves the right to change or modify some current Terms and Conditions at any time with any prior notice. Therefore, we encourage you to review their changes every time you visit our website. Furthermore, our Company reserves all the rights to continue or modify or discontinue the service or product.

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